Business Succession Planning: Preparing for the Sale or Transfer of your Business

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Objectives

- Understand the steps involved in the sale or transfer of a business;
- Plan for the sale or transfer of a business;
- Better understand the legal and tax issues in the sale or transfer of a business;
- Understand the key factors considered in valuing and pricing a business;
- Identify financing alternatives for the sale or transfer of a company;
- Maximize the proceeds of the sale or transfer of a business.

Agenda

Subject	Presenter	Time	
Intro + M&A Overview	Marc Deegan	9:00 – 10:30	
Break		10:30 - 10:45	
Legal	Angelo Noce	10:45 – 11:45	
Lunch		11:45 – 1:00	
Business Valuations	Steve Harrar	1:00 - 2:00	
Tax	Jonathan Bicher	2:00 – 3:00	
Break		3:00 – 3:15	
Financing	Patrick Latour	3:15 – 4:15	
Panel Discussion & Wrap up	All	4:15 - 5:00	

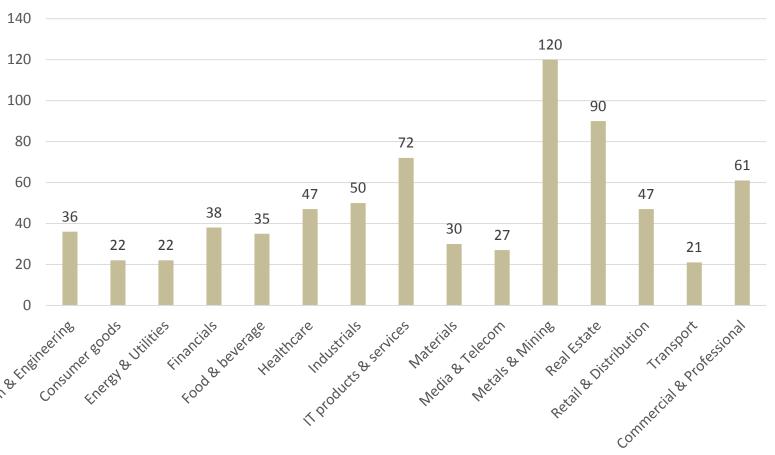
Topics to Cover

- Quebec M&A Landscape
- Types of Sellers
- Types of Buyers
- Contrasting Buyer/Seller Mindset
- Types of M&A Advisors
- Sell Side Process
- Wrap up

MIDMARKET M&A LANDSCAPE

Transactions by Industry



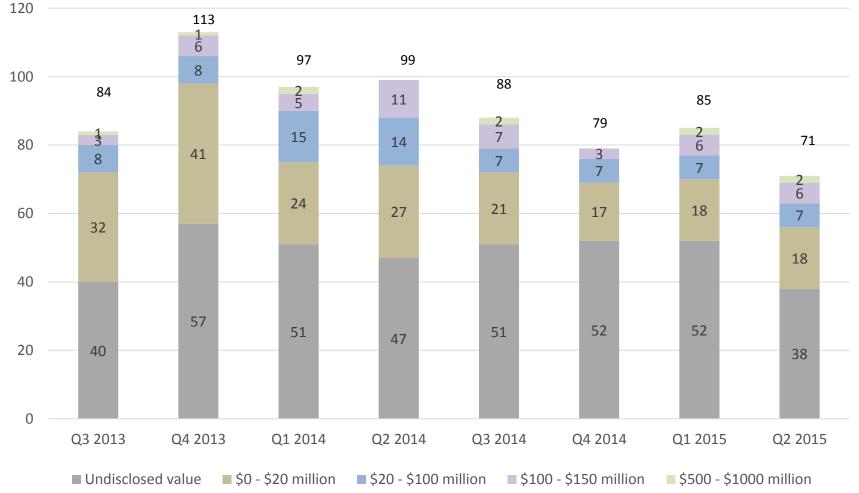


Source: S&P Capital IQ

EY Q2 Quebec Transaction Snapshot

Transactions by Deal Size

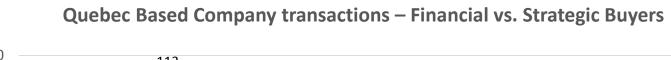


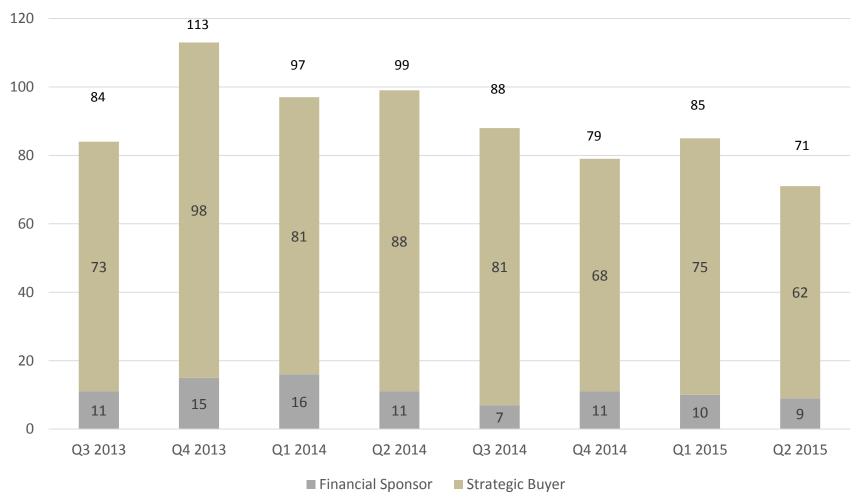


Source: S&P Capital IQ

EY Q2 Quebec Transaction Snapshot

Financial vs. Strategic Buyers





Source: S&P Capital IQ

EY Q2 Quebec Transaction Snapshot

IS IT A BUYERS OR SELLERS MARKET?

M&A Drivers

- Demographics
 - Baby boomers (born between 1946 and 1964)
- Global market
 - Competitors
 - Buyers and Sellers
- Economy
- Availability of financing
- Pricing expectations of business owners

Types of Sellers

• The Umbrella Drink Seller

- No rush
- Waiting for a great offer

• The Health Motivated Seller

- Health problems
- Motivated

• The Distressed Seller

- Business challenges
- Motivated

• The Retirement Seller

- Looking forward to other projects
- Motivated

TYPES OF BUYERS

Types of Buyers

- Entrepreneurs/Individuals
- Competitors
- Management
- Family
- Private Equity
- Search Funds

Entrepreneurs/Individuals

- Represents a growing % of the buyers market
- Business continuity can be a concern
- Buyer Profile:
 - Senior manager looking to own his/her own business
 - Successful entrepreneur looking to get back in the game
 - Wealthy family looking to purchase a business for kids
- Often looking at multiple opportunities at the same time
- Individual = Financing could be a challenge, looking for a gradual buy in
- Entrepreneur = typically quick exit for you
- Individual = will need you to remain in the business for the medium term

Competitors

- Represents a large % of the buyers market
- Business continuity is always a concern
- This buyer will likely pay the highest price for your business
 - Synergies
 - Economies of Scale
- Very structured approach
- Confidentiality is always a concern for the seller
- You may or may not be required to remain in the business

Management

- Represents a large % of the buyers market
- Business continuity
- Business = quick learning curve
- President's role = can be a steep learning curve
- Lack of funds = a common challenge
- Many financing programs available for MBO's (bankers like these types of files)
- You may or may not be required to remain in the business

Family

- 1st choice for many entrepreneurs
- Business continuity
- Does the individual have the skillset and grit to take over?
- Business = quick learning curve
- President's role = can be a steep learning curve
- Lack of funds = a common challenge
- Many financing programs available for business transition
- You will probably be required to remain in the business for the medium term

Family Business Succession

The situation in Québec (as per CFIB*)

90% of businesses in Quebec have:

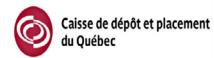
- Fewer then 20 employees
- Family run businesses
- 80% of owners wish to transfer the business to their children
- 67% of family run businesses:
 - Do not successfully make it to the 2nd generation
- 85% of family run businesses:
 - Do not successfully make it to the 3rd generation

^{*} Canadian Federation of Independent Business www.cfib-fcei.ca

Private Equity









- Strong partner for Management Buy Out (MBO)
- Business continuity can be a concern
- Strong Financially
- Structured approach
- Strong management team and international network
- Structured governance may not appeal to all entrepreneurs
- You may be required to remain in the business for the short-term

Search Funds

- Relatively new in Quebec
- Fund that has a 1- 2 year window to purchase a business and transition to President
- Typically young professionals (25 yrs 35 yrs) with limited operating experience
- Well funded
- Business and President's role = Steep learning curve
- You will probably be required to remain in the business for the short/mid-term
- Business continuity can be a concern

My Advice

- Understand that your motivating factors will lead you to different buyers:
 - Highest price
 - Business continuity
 - Keep it in the family
 - Quick exit vs. continued involvement
- Important to share this with your advisor(s) early on in the process

Criteria Grid

BUYER	HIGHEST PRICE	QUICK EXIT	CONTINUITY	WELL FUNDED
Entrepreneur Individual		\bigstar		
Competitor	*	*		
Management			*	
Family			*	
Private Equity		\rightarrow		*
Search Fund				*

Contrasting Buyer/Seller Mindset

Buy Side

- A long term investment
- Try hard to figure out the real underlying issues of the business (risk)
- Try and structure a deal that protects them, often to the detriment of the seller
- Wants the seller to finance a portion of the transaction

Sell Side

- Take the money and run!
- Try to figure out buyer's motivations
- Concerned about deal structure, terms and conditions
- No interest in leaving money on the table!

Contrasting Buyer/Seller Mindset

Buy Side

- Wants to buy at a low price
- Looking for any opportunity to lower the price
- Business as usual approach

Where are the growth opportunities?

Synergies are mine

Sell Side

- Pricing expectations may not be realistic
- Lots of effort to substantiate price
- Emotional attachment to the business – It's my baby!
- Try to set the stage for the buyer to understand the potential of the business

My share of synergies

M&A ADVISORS

Overview Midmarket M&A Advisors

- Little if any regulatory oversight
- Low barriers to entry for this profession
- No standard designation or educational curriculum
- Codes of conducts vary depending on the individuals
- Matchmakers and Dealmakers
- Often difficult for entrepreneurs to decide who to work with

Midmarket M&A Advisors - Role

- Represent your best interests
- Create a market for the business
- Quarterback process with accountants and lawyers
- Understand what's important to you besides price
- Educate you on:
 - Sell side process
 - Deal terms
 - Valuation
 - Common traps LOI, Surprises in due diligence
- Evaluate the alternatives
- Work closely with you through out the process

Midmarket M&A Advisors

- Accounting firms
- Banks Mid-market M&A teams
- Real Estate Agents
- M&A boutique firms/Business Brokers

Accounting Firms

- Most mid sized and large firms have a specialized M&A team
- Code of ethics/Professionalism
- May be difficult for an entrepreneur to seek a specialized service at another accounting firm – but it should be an option
- Leverage national and international network
- Range of transaction size:
 - Big 4 = \$10 million \$100 million
 - Mid sized = \$2 million \$50 million

Banks – Mid Market M&A Teams







- Specialized M&A team
- Work with account managers and investment advisors to identify companies/clients looking to sell
- Leverage national and international network
- Range of transaction size = \$10 million \$100 million

Real Estate Agents

- Bring added value where there is a strong real estate component to the deal:
 - Restaurant
 - Retail
 - Motel/Hotel
- Limited involvement or visibility in the financial community
- Tend to be matchmakers
- Range of transaction size: \$0 \$5 million

M&A Boutique/Business Broker

- Typically range in size from 1 to 15 people
- Intermediaries with varied backgrounds
- A mix of matchmakers and dealmakers
- Tend to be senior with 15 + years of business experience not necessarily M&A experience
- Range of transaction size: \$1 million \$50 million

Fee Structure

- Based on success fee with a retainer
- Typical Range: 4% to 6% of sale price retainer should be deducted from the success fee
- Different variations such as sliding scale depending on tranches of selling price
- Sale price established at \$5 million:
 - First \$3 million at 5%
 - Next \$1 million at 4%
 - Next \$1 million at 3%

Fees = \$220,000

You should be able to negotiate fees

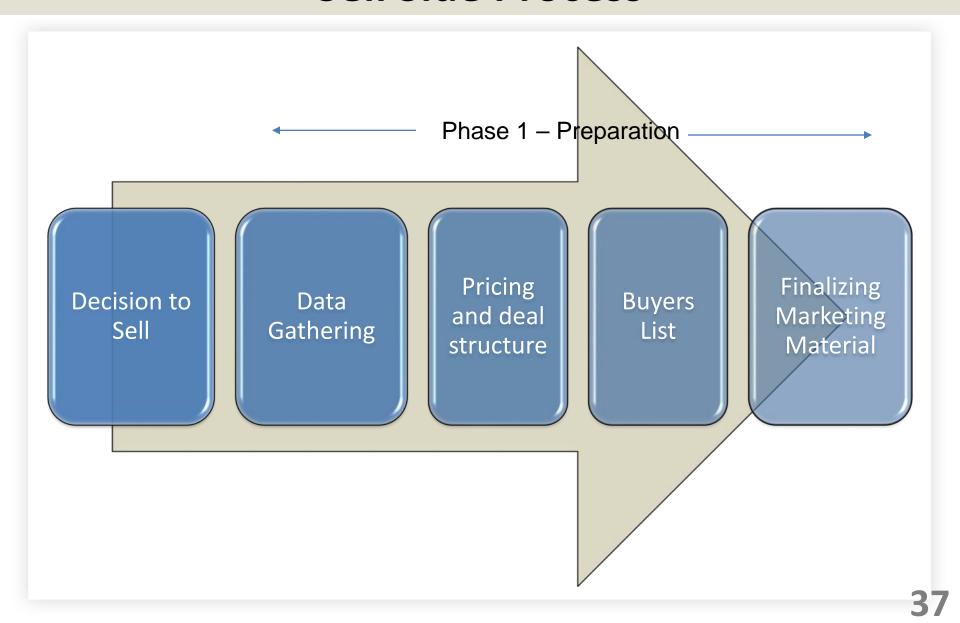
HOW MANY OF YOU ARE THINKING THAT YOU CAN DO THIS ON YOUR OWN WITHOUT AN INTERMEDIARY?

My Advice

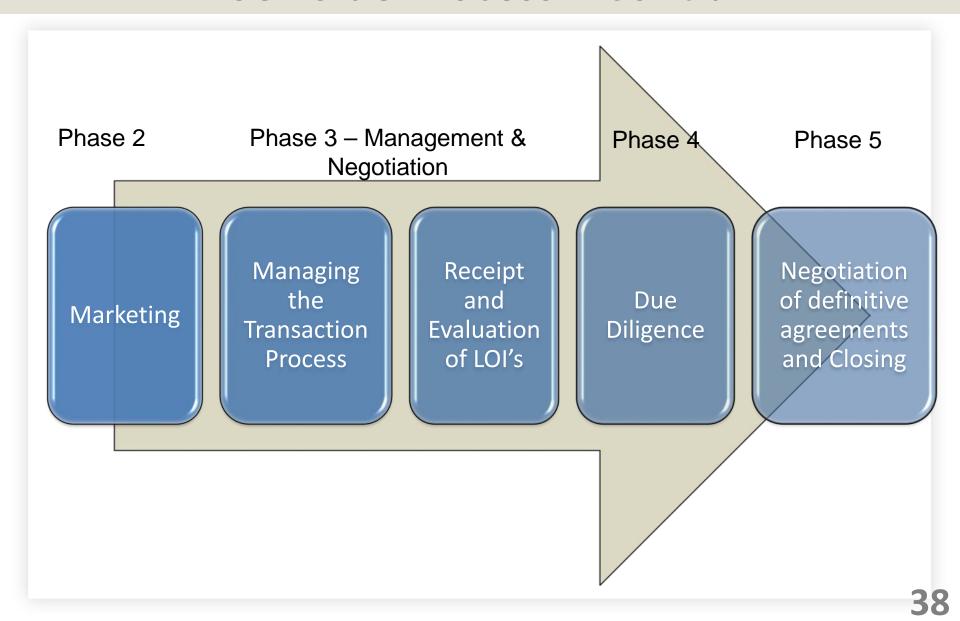
- Montreal is a relatively small financial community should be able to obtain feedback on the advisor
- Advisor should have deal experience in your industry
- Ask for client testimonials
- Values and morals should be aligned with yours
- Avoid the situation where you get pushed to deal solely with one of their clients. Remember you need to create the market!

SELL SIDE PROCESS

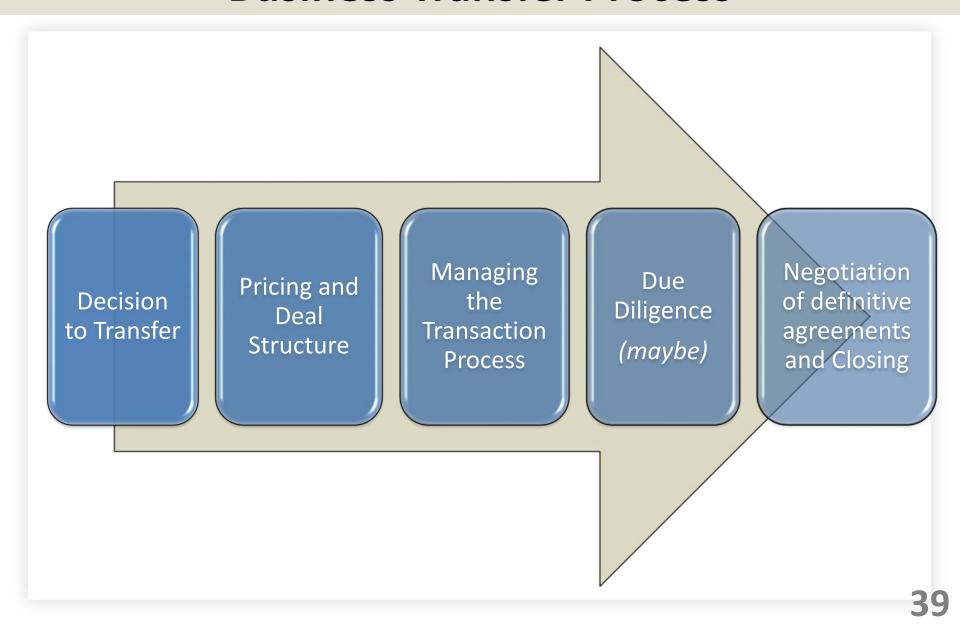
Sell Side Process



Sell Side Process - Cont'd



Business Transfer Process



Phases and Timeline

Average transaction 6 – 12 months, sometimes longer

Five Phases:

Phase 1: Preparation (30 to 90 days)

Phase 2: Marketing (30 to 45 days)

Phase 3: Management and Negotiation (30 to 60 days)

Phase 4: Due diligence (30 to 45 days)

Phase 5: Closing (30 to 90 days)

1. Decision to Sell

Process

Making the decision

Find an M&A advisor

- Can be a difficult decision to make –
 It's your baby!
- Most entrepreneurs need to keep busy. What happens after the sale?:
 - Travel
 - Projects
 - Purchase a business?
- Need to reach out to your professional network to find the right person
- Important to share your motivating factors and pricing expectations

2. Data Gathering

Advisor's Role

- Gather information to gain a strong understanding of the business:
 - History of the business
 - Financial
 - Operational
 - HR and Management team
 - Market/Industry
 - Competition
 - Products and services
 - Customers
 - Corporate and legal
 - Strengths and weaknesses
 - Opportunities and threats

- Provide and coordinate the flow of information/documentation
- Many meetings
- Insure the advisor understands the business

3. Pricing and Deal Structure

Advisor's Role

- Financial modelling to arrive at a value
- Research market comparable transactions to arrive at a range of selling price
- Good idea of desired deal structure ie. % of balance of sale required, financing available for buyer
- Coordinate with tax advisors, accounting, legal to make sure that everyone is aligned

- Need to agree on initial pricing and structure
- Coordinate communication between professionals on your team

4. Buyers List

Advisor's Role

- Market research to arrive at a targeted list of buyers to proactively contact
 - Entrepreneurs/Individuals
 - Competitors
 - Private Equity
 - Search Funds
- Obtain client approval

- Provide names of companies/individuals
- Final approval of the list

5. Finalize Marketing Material

Advisor's Role

- Preparation of a *Teaser* or blind summary of the business opportunity
- Finalization of the Non Disclosure Agreement (NDA)
- Preparation of a Confidential Information Memorandum (CIM) addressing the points in Step 2 Data Gathering
- Obtain final approval from client and or professional team

- Review and edit documentation
- Final approval of all marketing documentation
- Agree on the marketing process

6. Marketing

	 Mailing to all potential buyers on list
Teasers	 Trying to interest buyers in taking the next step
sent out	
	 Advisor to screen potential buyers for fit, motivation, financial strength etc
Screening	Communicate with client
NDA	Interested buyers to sign the NDA
CIM	 CIM is sent out to buyers that have signed the NDA
CIIVI	
	 Advisor to follow up weekly to gauge interest
Follow up	

7. Managing the Transaction Process

Advisor's Role

- Coordinate flow of information
- Set up meetings with buyers
 - Can be one step or two step
- Guide the buyers to submit Letters of Intent (LOI) at the same time
- Create a market
- Communicate progress with client

- Key role in initial meetings with buyers. You will be doing most of the talking
- Provide feedback to advisor on buyers
- Communication with advisor

7. Managing The Transaction Process – Negotiated Sale vs. Auction

One at a time

- Only one buyer is in discussions with the seller at a time
- Maintain maximum confidentiality
- Easier to manage
- Seller does not have the leverage of multiple buyers

Auction

- Buyer group is managed in an auction setting. Buyers receive information at the same time and are guided towards submitting a Letter of Intent (LOI) at the same time
- Potential risk of confidentiality break
- Pressure on buyers to compete for the best offer

8. Receipt and Evaluation of LOI

Advisor's Role

- Letter of Intent (LOI) is a nonbinding written document that establishes the framework of a deal
- Good opportunity to negotiate many of the key deal points at this time.
- Good time to bring in legal counsel

- Provide feedback to advisor on LOI's
- Communication with advisor

Letter of Intent

Non Binding Provisions

- Nature of the deal (share vs. assets)
- Price and terms
- Other requests (employment agreement, non-compete etc..)
- Definition of working capital position and formula
- Clear understanding of what will happen to key employees
- Definition of CEO role post closing
- Key dates or timelines for the deal to progress
- Basic understanding of the representations, warranties and indemnity caps

Binding Provisions

- Exclusivity (no- shop provision)
- Confidentiality
- Due diligence expectations
- Deposits
- Break up fees (if any)
- Expenses both parties responsible for their own

9. Due Diligence

Advisor's Role

- Coordinate legal, financial, operational due diligence
- Maintain a data room or online portal with key documents/information
- Identify and resolve discrepancies

 typically where a buyer will try
 and reduce price
- Respond quickly
- Keep all parties on schedule

- Provide information when needed
- Communication with advisor

10. Negotiation of Definitive Agreements and Closing

Advisor's Role

- Final negotiation of representations, warranties and indemnities
- Final negotiation of agreements:
 - Non-compete
 - Employment
 - Earn out, if applicable
 - Balance of sale, if applicable
 - Disclosure schedules
 - Financing
 - Third party ie leases etc..
- Keep everyone on schedule

Your Involvement

 Stressful time as there are many variables that can be delayed or go wrong

Successful closing and signing!

Transaction – It is never straightforward!



Successful Closing – Time to Celebrate!



Summary

- Understand your buyer's mindset and you will be better prepared for your transaction
- Your motivating factors will lead you to different buyers
- If you are going to sell or transfer, make sure you have something else to look forward to
- Choose your M&A advisor wisely
- Important to understand your role in the sell side process
- Be prepared, it can be a bumpy ride!

QUESTIONS?

Coordinates

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